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Contact:  
Kandi Lannen  
lannenk@aaanm.org  
231-947-8920

**AREA AGENCY ON AGING OF NORTHWEST MICHIGAN**

*Awarded NCQA Three Year Case Management Accreditation Status*

**TRAVERSE CITY, MICHIGAN, June 21, 2024** - The Area Agency on Aging of Northwest Michigan (AAANM) was awarded 3-year accreditation status of its Case Management for Long-Term Services and Supports (LTSS) from the National Commission of Quality Assurance (NCQA) for its MI Choice Medicaid Waiver program and the Bureau of Aging, Community Living, and Supports Care Management program. The 3-year designation is the highest accreditation achievement available in the LTSS category. Earning NCQA's Accreditation of Case Management for LTSS demonstrates that an organization is dedicated to coordinating the delivery of care in a person-centered and integrated manner to help individuals function optimally in their preferred setting. According to Heidi Gustine, AAANM's Executive Director, "this achievement showcases the dedication and clinical excellence of our staff and our ability to provide high quality care coordination for individuals in northwest Michigan."

**About:** The mission of the Area Agency on Aging of Northwest Michigan (AAANM) is to serve and advocate for older persons, adults with disabilities and caregivers by supporting their independence, dignity, and quality of life. AAANM serves residents in the ten counties of Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford.

**About NCQA:** NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](https://www.ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](https://www.ncqa.org), on Facebook at [facebook.com/NCQA.org/](https://facebook.com/NCQA.org/) and on LinkedIn at [linkedin.com/company/ncqa](https://linkedin.com/company/ncqa).

To learn more about AAANM visit [www.aaanm.org](http://www.aaanm.org) or call us at (800) 442-1713.

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