

## PRESS RELEASE

Area Agency on Aging of Northwest Michigan

DATE: 6/21/2021

CONTACT: Heidi Gustine, MPA, Executive Director

231-947-8920

[gustineh@aanm.org](mailto:gustineh@aanm.org)

## IMMEDIATE RELEASE

### Area Agency on Aging of Northwest Michigan awarded NCQA Three Year Case Management Accreditation Status

The Area Agency on Aging of Northwest Michigan (AAANM) was awarded a 3-year accreditation status of its Case Management for Long-Term Services and Supports (LTSS) from the National Commission of Quality Assurance (NCQA) for its Michigan Choice Waiver program and the Aging & Adult Services Care Management program. The 3-year designation is the highest accreditation achievement available in the LTSS category. Earning NCQA's Accreditation of Case Management for LTSS demonstrates that an organization is dedicated to coordinating the delivery of care in a person-centered and integrated manner to help individuals function optimally in their preferred setting. According to Heidi Gustine, AAANM's Executive Director, "this achievement showcases the dedication and clinical excellence of our staff and our ability to provide high quality care coordination for individuals in northwest Michigan."

#### About AAANM:

AAANM is a nonprofit organization providing community assistance with complex issues facing older adults and their caregivers. The agency can connect you to a variety of resources that will help you or those you care for live as independently as possible in a community setting. AAANM serves residents in the ten counties of Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, and Wexford. Visit [aanm.org](http://aanm.org) or Facebook for more information. Those who would like to inquire about programs or assistance may call 231-947-8920.

#### About NCQA:

NCQA is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website ([ncqa.org](http://ncqa.org)) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at [ncqa.org](http://ncqa.org), on [Twitter @ncqa](https://twitter.com/ncqa), on Facebook at [facebook.com/NCQA.org/](https://facebook.com/NCQA.org/) and on LinkedIn at [linkedin.com/company/ncqa](https://linkedin.com/company/ncqa).